



## Pay by Phone

Call us anytime, 24/7 including holidays to make your payment over the phone through our automated system.

## Text

You may text to pay your bill or report an outage. Text “Pay” to make a payment or “Outage” to report an outage to short code 352-667.

## Mobile App

Pay on the go, Four County’s mobile app allows you to get your billing information on the go! Our app allows fast and secure account access so you can easily manage your account details anywhere you go. Make payments, manage your account and report outages on your mobile app. Download our app today!

## Pay by Mail

Simply make a check out to Four County EMC for the amount shown on your statement and mail it to:  
Four County Electric Membership Corp  
Department 1340  
PO Box 2153  
Birmingham AL 25287-1340

## Drive-thru Window

Our drive-thru window is open Monday through Friday from 8 a.m. until 5 p.m. for your convenience. At any Four County office, you may drop off a payment in a secure drop box 24/7. The box is located at the drive-thru window.

## Auto Pay

Four County can draft your checking or credit card account for the amount of your bill. You may choose your own date, either a specific date each month or by due date.

# Ways to Pay



 **Four County Electric Membership Corporation**  
A Touchstone Energy® Cooperative 

[www.fourcty.org](http://www.fourcty.org) | 1-888-368-7289

# Pay Sites

## Paying in Person Has Never Been Easier!

- Must have account number
- Immediate Payment Posting
- Easy-to-use Payment System
- Convenient locations
- FREE cash/check/card
- Leave with a receipt
- To find a payment site near you:  
[www.PaysiteKioskLocator.com](http://www.PaysiteKioskLocator.com)
- Kiosk does not accept or give change.



# PREPAY ADVANTAGE

## Prepay Advantage Program

### Prepay Energy Solution

Four County EMC members have the option of prepay power. This plan allows participants to determine how much and how often they pay provided their account maintains a positive balance. If it would be easier to make weekly or bi-weekly payments rather than one large payment each month, Prepay may be right for you.

# Online Services

You can safely and securely pay and receive your electric bill online. These are FREE services that can save you time and money. The online services are designed to meet the demands of your busy schedule.

## Online Bill Pay

Four County has an online service center to make managing your account simpler. You can safely and securely pay your electric bill by credit card or e-check for free via [www.fourcty.org](http://www.fourcty.org). All you have to do is visit our website or call 1-888-368-7289 for instructions on how to set up your account.

## E-Bill

Your electric bill can be electronically formatted and sent to you via email. Call our office at 1-888-368-7289 or email customer services to sign up today to have your bill emailed to you.



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